INTRODUCTIONS

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ADMIN ITEMS…

• Presentation is being recorded; video and slides will be available on Notre Dame International website early next week;
• We are not taking questions “live” tonight but please continue to send to e-mail address provided in invite;
• We will respond to previously submitted questions individually within the week;
• Q&A webpage should be available before Christmas break.
Agenda

- Recent events
- Background on Study Abroad programs
- Focus on health and safety
- Other items for Parents to consider
- Review of submitted questions
RECENT EVENTS

• Terror attacks have heightened anxiety
• Subsequent alerts, warnings and news stories have added to concerns
• No one can guarantee safety here or abroad
• Effective preparation, diligence and informed choices are essential components
• Affirmation of the fundamental value and benefits of study abroad.
BACKGROUND ON STUDY ABROAD

- 430 undergraduate students abroad in Spring 2016 on 45 different programs
- Each program is unique:
  - Global Gateway Locations (London, Dublin, Rome, Jerusalem, Beijing)—275
  - Other ND-staffed Locations (Santiago, Puebla, Angers, Sao Paolo)—36
  - Host Institutions / 3rd Party Facilitation—119
- Notre Dame does not monitor or approve personal travel and activities while students are abroad.
- Notre Dame supports student health and safety while abroad in coordination w/ other resources.
FOCUS ON HEALTH AND SAFETY

Health and Safety Support Structure:

- *Students* most directly impact their own health and safety
- They *must* take ownership of health and safety even before departing for their program.
FOCUS ON HEALTH AND SAFETY—STUDENT PREPARATION

Mandatory information sessions held Dec. 3 and 7; focused on managing most prevalent health and safety risks:
- MENTAL HEALTH AND ANXIETY
- THEFT / LOCAL CRIMES
- TRANSPORTATION RISKS
- ALCOHOL AND DRUGS
- SEXUAL HARASSMENT AND ASSAULT
- COMMUNICATION PLANS
- PERSONAL TRAVEL
- PHYSICAL HEALTH MAINTENANCE
- CULTURAL RESPECT AND AVOIDING CONFLICTS
- TERRORIST EVENTS / POLITICAL UPHEAVALS / NATURAL DISASTERS
FOCUS ON HEALTH AND SAFETY—CRISIS SITUATIONS

STUDENTS—PREPARE AND RESPOND:

- Will receive onsite orientations w/ specific health and safety protocols
- Plan ahead and be aware of local resources and current events
- Check reliable local and regional news sources
- Ensure cell phone is operational and able to receive SMS and e-mail
- Update contact information
- Register travel plans—NDI, STEP, Host institutions
- Respond to confirmation requests
- Stay calm and focused
- Keep in contact with family
FOCUS ON HEALTH AND SAFETY—CRISIS SITUATIONS

NOTRE DAME—CONFIRM AND ASSIST

• Immediate response: confirm student location and well-being:
• Identify all students who may be impacted by a particular event
• Contact these students and confirm their location and well being
• Support those students who may need advice or assistance (as well as parents / relatives)
• Communicate student status w/ University officials and coordinate University response as needed with the campus Emergency Operations Committee.
• Leverage relationships w/ higher ed. and gov’t sponsored groups (OSAC—US State Department Overseas Advisory Council) in developing specific crisis response.
FOCUS ON HEALTH AND SAFETY—CRISIS SITUATIONS

NOTRE DAME INTERNATIONAL INCIDENT RESPONSE TEAM (IRT)

• J. Nicholas Entrikin—VP and Assoc. Provost for Internationalization
• Tom Guinan—AVP for Administrative Operations (IRT Coordinator)
• Robert Norton—AVP for Academic Affairs and Research
• Rosemary Max—Director of International Programs
• Kathleen Opel—Director of Study Abroad
• Amanda Skofstad—Communications Program Director
• Susan Soisson—Risk Management and Safety Coordinator
• Catherine Wilson—NDI Executive Administrator
• Dyann Mawhorr—International Programs Systems Coordinator

Global Gateway locations also have formalized incident response protocols.
FOCUS ON HEALTH AND SAFETY—CRISIS SITUATIONS

**PARENTS—SUPPORT AND SHARE**

- Encourage and remind students about expectations of them—most importantly student should:
  - **ENSURE CONTACT INFORMATION IS CURRENT IN ND SYSTEM**
  - **REGISTER PERSONAL TRAVEL WITH NOTRE DAME**
  - **RESPOND TO NOTRE DAME CONFIRMATION REQUESTS**
  - **BE FAMILIAR WITH HTH INSURANCE—CARRY HTH INFO WITH THEM!**
- Register for STEP program yourselves for student locations;
- Support prudent decisions (cheapest travel options might not be advisable)
- Contact Notre Dame as soon as you learn of an issue; either number can be used
  - NDI Support line 24/7 1-574-339-6154
  - ND Security and Police: A 24/7 Emergency Line 574-631-5555 (channeled to NDI resources)
FOCUS ON HEALTH AND SAFETY—RECENT EXAMPLES

PARIS ATTACKS—Friday, November 13, 2015

- First communication came to Notre Dame International via news alert
- NDI: Immediate review of program and registration system for student locations
- NDI: Initiated contact with students in Paris, other regions in France and then across Europe
- Confirmation and communication of student well-being
- Issues encountered in early stages:
  - Incorrect cellphone number on file for student
  - Weekend timing; most students were away from program location; limited registration of personal travel extended confirmation process
  - Inconsistent response rates from students
- Communication to all ND students abroad on Nov. 14 regarding communications, traveling and support resources
FOCUS ON HEALTH AND SAFETY—RECENT EXAMPLES

PARIS Attacks—Friday, November 13, 2015 (cont.)

- Subsequent issues encountered
  - Travel / lodging disruptions for students on weekend travel
  - Questions regarding program continuation, program outings, subsequent travel plans
  - Multiple warnings and alerts:
    - France—state of emergency-Nov. 13
    - Brussels—"imminent attack" threat-Nov. 21
    - World-wide Travel Alert—Nov. 23

- Notre Dame Statement—Nov. 17 reaffirming continuation of Spring 2016 Study Abroad
FOCUS ON HEALTH AND SAFETY—RECENT EXAMPLES

CHILEAN EARTHQUAKE—WEDNESDAY, SEPTEMBER 16, 2015 (APPROX. 8:20PM)

- 8.3 MAGNITUDE EARTHQUAKE OFF CHILEAN COAST; TSUNAMI WARNINGS ISSUED
- IMMEDIATE STEPS TO COORDINATE CONTACT W/ STUDENTS VIA LOCAL ND RESOURCES IN CHILE
- BY 10PM ALL STUDENTS ACCOUNTED FOR
- ISSUES ENCOUNTERED:
  • One of Chilean program directors was on home campus in South Bend;
  • Student thought to be in Chile was actually in Argentina; Notre Dame confirmed location w/ parent.
  • Students had planned trip to coastal town the following day; trip was canceled.
FOCUS ON HEALTH AND SAFETY—NON-CRISIS SITUATIONS

RESPONDING TO NON-CRISIS EVENTS, NOTIFICATIONS, WARNINGS, ALERTS, NEWS STORIES, ETC.

• Students: same guidance applies as in crisis situations;

• Notre Dame:
  ▪ On site and home campus assessment on case-by-case basis
  ▪ Contact students as deemed necessary
  ▪ Coordinate w/ on-site resources to avoid redundant communications

• Parents:
  ▪ students are your primary source of information
  ▪ Contact Notre Dame if you have urgent and immediate concerns about student well-being
FOCUS ON HEALTH AND SAFETY—ENHANCEMENTS

RECENT ENHANCEMENTS TO HEALTH AND SAFETY PROTOCOLS INCLUDE:

• Online travel registration and contact database
• Exercises to confirm student contact information once they arrive on site and while abroad
• Regular updates to students abroad regarding world and local events that may affect them
• Refinement of incident response plans—both on campus and at Notre Dame’s Global Gateways
• Regular Parent webinars focused on health and safety considerations
FOCUS ON HEALTH AND SAFETY—PROGRAM DISRUPTIONS

- VP AND ASSOC. PROV. CHAIRS CROSS FUNCTIONAL PROGRAM EVALUATION COMMITTEE; MEETS AS NEEDED TO EVALUATE PROGRAMS
- FORMAL ACADEMIC CONTINGENCY PLANNING EXERCISES ARE TAKING PLACE; PROTOCOLS TO BE FINALIZED SPRING 2016
  - Students scheduled to go abroad
  - Students already abroad
  - Timing w/in semester
  - Alternative placements
  - 3rd party considerations
OTHER ITEMS FOR PARENTS TO CONSIDER

- Encourage students to explore their program location.
- Personal / weekend travel can be expensive and potentially disruptive to coursework.
- Coordinate family visits around curriculum.
REVIEW OF SUBMITTED QUESTIONS

RECURRENT THEMES:

• **Personal student travel while abroad**—Should it be allowed; how does ND monitor personal travel?

• **What risk monitoring mechanisms are in place at Notre Dame and abroad?**

• **How can parents find out more specifics about their student’s program?**

• **How does this presentation apply to students abroad on leave of absence?**
INFORMATION

Website:

http://international.nd.edu/

E-mail questions:

ndintl@nd.edu